



## TELANGANA TRIBAL WELFARE RESIDENTIAL DEGREE COLLEGE (BOYS) BOATH AT ADILABAD.

(AN ISO 9001:2015, 50001:2018, 14001:2015 CERTIFIED INSTITUTION)

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### Grievance Redressal Cell

The institution has a grievance redressal cell. It investigates general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to put their complaints about administration, accounts, finance, library, academics and hostels etc. in the suggestion/complaint boxes located in the College Main Campus. If the grievances are not within the purview of the committee, then the issues are brought to the notice of the authorities.

### Objectives

- To create a platform where staff and students can raise their problems about academic and non-academic matters
- To receive suggestions from the staff and students for improvement
- To ensure effective solution to the staff and students to redress their problems

### Functions

- The cases are attended promptly on the receipt of return grievances from staff and students
- The cell reviews all cases and acts accordingly as per the policy
- The cell submits report to the authority regarding the cases attended

### Committee for Student Grievance Redressal Cell

| S.I. No | Name of the Faculty | Position |
|---------|---------------------|----------|
| 1       | B.Ravi              | Chairman |
| 2       | K.Krishna           | Member   |

